

September 08, 2014

VIA FIRST CLASS MAIL

Executive Director
Debra Howland
NH Public Utilities Commission
Suite 10
Concord NH 03301

RE: North American Power and Gas, LLC-License No. DM 12-138.

Dear Executive Director,

We are notifying the Commission that Chad Klein, no longer manages customer complaints for North American Power and Gas, LLC. Any communication that would previously have been directed to Chad Klein should be sent to:

Stephan Alexis 20 Glover Avenue Norwalk, CT 06851 203-663-9772 Salexis@napower.com

with copy to:

Keenia Joseph
20 Glover Avenue
Norwalk, CT 06851

203-663-9757

Kjoseph@napower.com

Please do not hesitate to contact me by telephone at 203-663-9757 or by e-mail Kjoseph@napower.com

Respectfully Submitted;

/s/ Keenia Joseph

Keenia Joseph Director, Regulatory Affairs

20 Glover Avenue Norwalk, CT 06850 p: 203.939.1155 f: 203.286.2064

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